Smart security on demand

TRUSTKEEPER® PCI MANAGER

FOR THE COMPLIANCE OF LEVEL 3 AND LEVEL 4 MERCHANTS

Manage large-scale compliance programs for your entire merchant portfolio with TrustKeeper's PCI Manager. With the industry's only To Do List On-demand, Web-based compliance and vulnerability management that ensures high adoption rates.

TRUSTKEEPER PCI MANAGER: PCI MADE EASY

Trustwave's TrustKeeper PCI Manager provides PCI compliance validation services for merchants of all sizes, helping even the smallest merchants achieve and maintain compliance.

Our latest technology release of TrustKeeper PCI Manager features the industry's first To Do List, to help merchants accelerate and track their security efforts. The simplicity of TrustKeeper PCI Manager is ideal for Level 4 merchants; it's an easy, straightforward tool, ideal for both acquirers and ISOs looking to roll-out and manage portfolio-wide compliance programs. TrustKeeper PCI Manager experience is simple and efficient, making compliance an attainable goal for all merchants, regardless of their level of technical knowledge.

THE SMALL MERCHANT CHALLENGE

The challenge of ensuring the data security of smaller merchants is their very basic, if any information security expertise and lack of awareness of data breach threats, as their requirements for securing their payment IT systems.

At the same time, statistics show these smaller merchants are at the greatest risk of payment card compromise. Trustwave's own forensics reports show that small restaurants, brick and mortar retailers and specific POS systems designed for small business are the most often breached. The risk of the small merchant is real.

For acquirers, credit card processors and ISOs, these challenges, and the accompanying risk, are intensified when faced with the complex, resource-intensive needs of managing a large-scale PCI DSS merchant program.
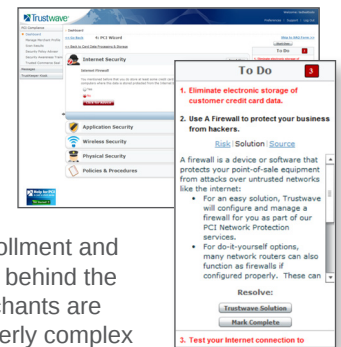
FACILITATE COMPLIANCE FOR YOUR MERCHANT PORTFOLIO WITH TRUSTKEEPER PCI MANAGER

Acquirers, processors and ISOs have addressed this risk head-on and have been instituting comprehensive risk management and mitigation programs to address PCI DSS and the ongoing management of PCI certification. TrustKeeper PCI Manager is the cornerstone to make such a program successful.

The features of this new and easy-to-use version of TrustKeeper PCI Manager include:

Easy Enrollment

Customizable and co-brandable, the initial registration process guides merchants into the compliance process with simple, understandable questions about how they accept payment cards. This facilitates efficient and easy enrollment in TrustKeeper, and has been the catalyst for high enrollment and compliance rates. The technology behind the registration process ensures merchants are presented a pathway that's not overly complex and is customized to their environment, guiding the merchant to the appropriate Self-Assessment Questionnaire and identifying if vulnerability scanning is necessary.

PCI Wizard and To Do List

Trustwave's intelligent PCI Wizard helps simplify the process, walking the merchant step-by-step through the process for certifying PCI DSS compliance. The To Do List, the first of its kind in the industry, clearly and simply tracks the areas that need action by the merchant as they complete each area of self-assessment. This process makes it easy for merchants to both understand what needs to be addressed, how they can find the solution, and an easy check-off process once the task is complete.

This dynamic process provides acquirers and ISOs the compliance data they need, and merchants are not burdened with technical questions and complex tools.

Get to Green

Merchants can accelerate their compliance by taking advantage of our new To Do List feature. When they choose the PCI Wizard, they'll see the new To Do List on the right hand side of the screen, to help track compliance tasks and achieve PCI certification.

COMPLIANCE JUMPSTART WITH TRUSTKEEPER AGENT

Included with TrustKeeper PCI Manager is access to the TrustKeeper Agent, Trustwave's powerful compliance monitoring and data discovery tool. With an easy two-minute download, TrustKeeper Agent jumpstarts a merchant's compliance efforts, and monitors compliance over time.

Once installed, the Agent acts as a "beaconing" device—sending back information on the system on which it is installed. The Agent provides several benefits once installed, such as effortless scanning of remote locations that use dynamic IP addresses. The Agent can help detect the storage of prohibited data, such as payment card track or PAN data, on any machine on which the Agent is installed. The Agent provides ongoing compliance monitoring by continually analyzing the security configurations of those machines, ensuring the machines are in accordance with compliance requirements.

Online Education

Throughout the boarding process, merchants are provided with access to on-demand help text and tutorials. These self-guided, easy-to-understand tools break down each step toward achieving compliance with TrustKeeper. Some of the tools available include:

- **Security Awareness Training** – Online Modules available for a variety of businesses and employee roles
- **PCI Assistant** – Online guided tutorial, directed by the merchant according to which modules are most important to them
- **Online FAQ** – Offers the answers to common questions and concerns

Security Policy Advisor

All users have access to Trustwave's Security Policy Advisor, a set of templates and guides to help merchants develop their own set of documented data security policies and procedures. Merchants need to have and implement processes and documentation, and the Security Policy Advisor helps merchants certify with specific PCI requirements.

![Trustwave logo]

Trustwave®

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For more information: https://www.trustwave.com

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Vulnerability Scan Management

For those merchants that are required to perform scanning of their card-processing environment, TrustKeeper's proprietary scanning engine becomes an integral component of the compliance process. This scanning engine tests for more than 6,000 network operating system and application vulnerabilities, (including enhanced checks for SQL injection and cross-site scripting vulnerabilities), and supports both internal and external vulnerability scanning. Merchants can use TrustKeeper Agent to jump start this process.

Reporting

Real-time advanced reporting features help acquirers and ISOs maintain a watchful eye on the progress of their merchant populations toward program enrollment, and monitor ongoing compliance achievement levels. For enrolled merchants, TrustKeeper provides reports with multiple levels of summary and detailed information to support compliance and remediation activity. These reports prioritize the scan findings, (allowing merchants to first focus on areas of greatest risk), and include remediation recommendations providing instant, actionable information to help users efficiently manage vulnerabilities and achieve compliance.

Trusted Commerce and Certification

Once you validate compliance through TrustKeeper, merchants can display the Trusted Commerce site seal on their e-commerce or marketing Web site to assure their customers of the security of their operations. A printable PDF Certificate of Compliance is also available within TrustKeeper for merchants to print and display, or share with their sponsor bank.

Security

Step up to security, with the TrustKeeper Kiosk – this unique feature of TrustKeeper provides merchants access to the solutions they need when they are addressing specific compliance needs within PCI Manager.

Operational and Marketing Communications Support

The success of large scale compliance programs hinges on operational excellence, effective training of all key stakeholders, and communication on both sides. Trustwave has developed an operational launch process to facilitate the setup for acquirers and ISOs for Level 4 programs. Our teams work in conjunction with acquirers and ISOs to provide a class of operational excellence unparalleled in the industry. We follow a targeted project planning and execution process to ensure a smooth program launch as well as its ongoing success.